

## **So what have we achieved in 2014/2015**

- 1) Comprehensive Training and Education Programme (see list)
- 2) Annual Conference
- 3) Regular Newsletters
- 4) Coaching/Mentoring of other Practice Managers
- 5) Collaborative working with CCG for emergency out of hours cover over weekend period
- 6) Worked with LMC and NHS England re practice payments

## **Plans & Areas for Development in 2015/2016**

- Continue the coaching of Practice managers
- Support to practices for CQC inspections
- Continual training and education workshops
- Six monthly induction programmes for new/aspiring practice managers
- Clinical Commissioning involvement
- Modernise website