



West Sussex Practice Managers Association

MISSION STATEMENT

To give an influential voice to Practice Managers within West Sussex

OBJECTIVES

- ❖ To influence Policy and Procedure within West Sussex & within the wider NHS.
- ❖ To create meaningful partnerships with the CCG, LMC, Provider Organisations and primary care.
- ❖ To gather and give feedback to and from West Sussex Practice Managers, collate information and present it the CCG, Locality Networks and nationally to the Practice Management Network and NHS England.
- ❖ To provide a forum for supporting and mentoring Practice Managers
- ❖ To ensure provision of training/education specific to Practice Managers

AIMS

In order to achieve our objectives we aim to:-

- ❖ Set up regular meetings with a representative from each locality.
- ❖ To create a network of Practice Managers in West Sussex
- ❖ To represent Practice Managers at key Meetings and other Strategic groups

What is the West Sussex Practice Managers Steering Group?

- We are a group of non clinical professional, forward thinking leaders.
- We are experts in the field of business management, customer care, service redesign, service delivery and training
- We represent the modern NHS.

What we do is:-

- Work in consultation with the patients to create the NHS that they want
- Implement policy (not just talk about it)
- Translate policy and have the power to make it successful
- Work with and support our local communities
- Promote primary care and the practice management role.

We are the people to listen to and work with because:-

- We have a positive and proactive philosophy
- We have credibility with our patients
- We are inclusive not exclusive

We should matter to you because:-

- Practice Management is pivotal to the success of primary care
- The NHS matters and we care about its future
- We are passionate about the care of our patients
- We have a wealth of experience
- We are the change managers
- We are proud to be in the NHS

What can we do for you?

- Be a direct contact to the patients and front line staff
- Take policy from paper to reality in a meaningful way
- Initiate changes in policy
- Feed into new strategy and policy and ensure it's feasibility
- Feed back on policy from the front line
- Support primary care through transition and change
- Work with CCGs on rollout and implementation of policy at regional /local level
- Encourage and support the set up of Patient Groups in every Practice in West Sussex
- Ensure quality training, learning and development opportunities.

What we want you to do for us is:-

- Listen to us
- Involve us
- Consult us
- Use us as a sounding board
- Work with us not against us
- Let us have an input into policy