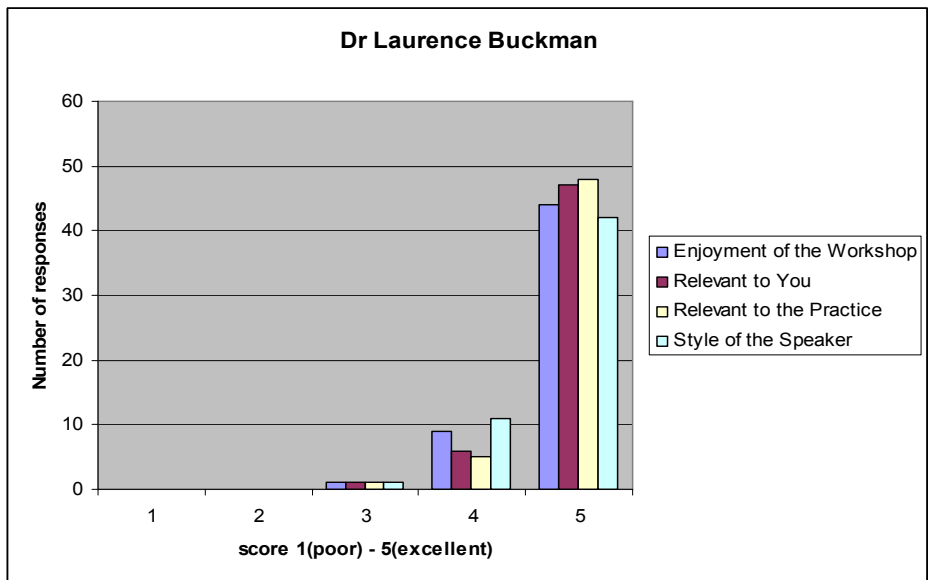
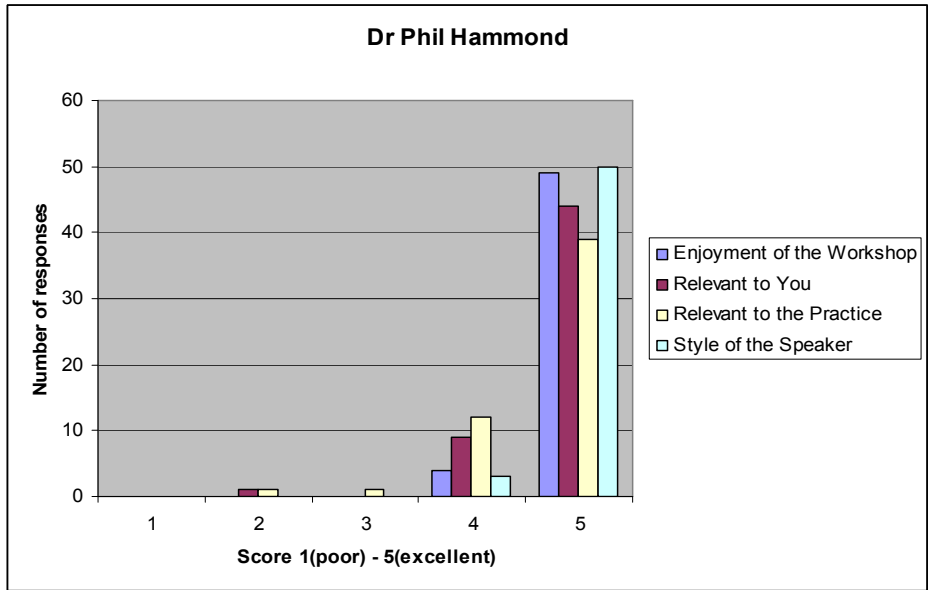
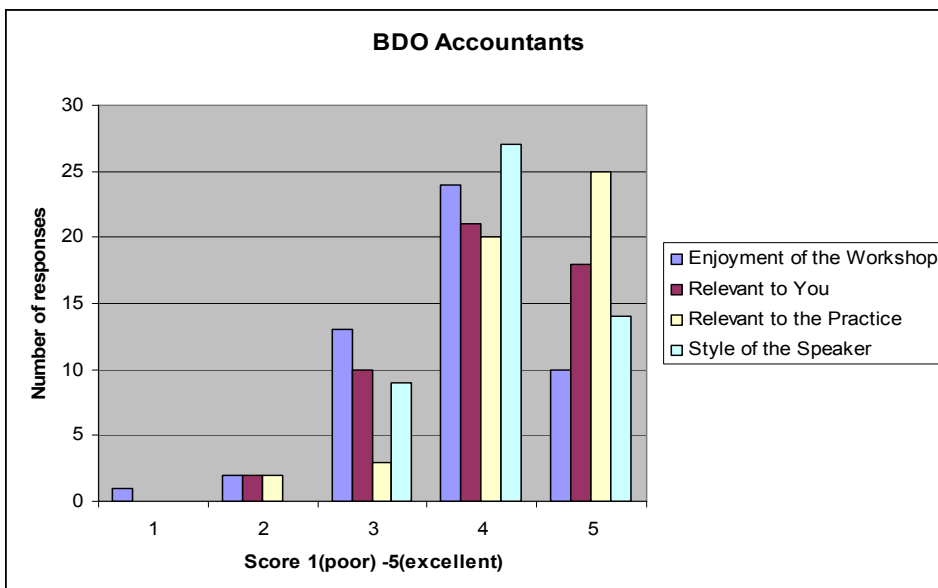
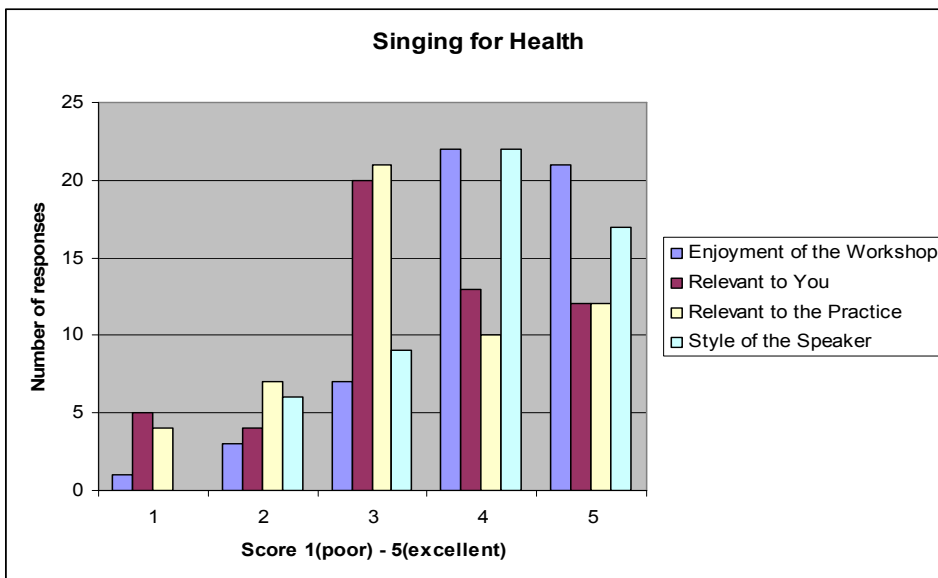
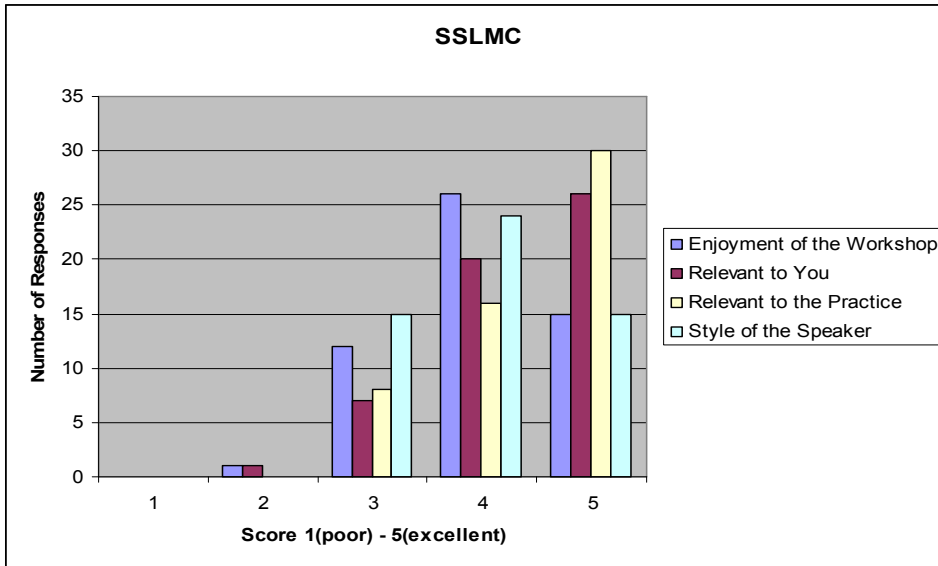


FEEDBACK FROM THE WSPMA ANNUAL CONFERENCE 2013





COMMENTS:

- Well organised. Ran to time
- Really good day, thank you. Organisation good, food good – different
- Enjoyed very much. Thank you all
- All good. Food not as good as usual – missed my chips!
- Great location, well planned. Room was lost during the singing
- Singing was a bit long
- Thank you all for a very enjoyable day. Good to meet up with everyone and share laughter and good practice
- Another brilliant day. Thanks for organising it
- Extremely well organised day. No negatives. Thank you
- Very enjoyable day. Thank you. Well organised again. Room was a bit hot. Lovely lunch, would have liked coffee after lunch. Very good range of speakers.
- Very well run as always. Felt this was the best conference I have attended. Well done to the team and thank you!
- Really enjoyable day. I really hope the WSPMA continues and that the future of the conference is secured. This is a vital resource for practice managers.
- Super as usual. So useful and great speakers. Fun and enthusiastic. Thank you so much.
- Excellent as always, all topics of use, I have lots of scribbled notes from general ‘must check that’ to ‘never knew that’ to networking and rep stands that were very helpful, worth a look
- Parking difficult. Would be happier with more central location
- Great day. Well done again! But was hungry – missed the bacon butty
- The best ever chair/facilitator. Nicer biscuits and breakfast please
- Enjoyable day but where were the bacon butties
- No bacon butties! Great to bring the professional people together to share daily work life
- Excellent thoroughly enjoyed the day
- Extremely enjoyable and topical. It also made me laugh – thank you
- Lunch not as nice as last year. Couple talking throughout singing and accountancy was rude. However most enjoyable conference yet! Well done and thank you for organising it
- Would love to have stood up and done more singing! Training request – infection control for whole team
- Excellent organisation. Thoroughly enjoyable day out from the daily grind! Thank you
- Really good day – thank you
- Excellent organisation. Content could have been more geared towards learning/training rather than information much of which I already knew. But very enjoyable thank you
- There is always a problem with parking at this venue. Singing for health too long. Perhaps 2 x ½ hour slots for patient group activities. Accountants slot too long.
- I felt slightly disappointed in the SSLMC workshop – lots about what they do and not enough ‘meat’ in the sandwich i.e insufficient concrete pointers as

how to achieve better income streams from enhanced services. However charlotte from BDO was BRILLIANT!

- Excellent day
- Good venue and very good food. Drs Hammond and Buckman extremely good and entertaining speakers. Training request – NHS pension scheme for staff (not partners)
- Excellent conference – many important issues about the changing landscape of primary care and the importance of collaboration with CCGs
- Would prefer brighter lighting/fresh air
- Very enjoyable day as always. Excellent speakers all day. Not so rushed because no workshops which was better
- Very good day. Well organised. Singing for health perhaps a little long. Excellent chair and keynote speaker
- Singing too long and not enough participation from delegates. BDO presentation good but lots of detail – can we have copies? Excellent conference. Stimulating and informative
- Really enjoyable. Good networking opportunity.