

# Progressing Your Practice

Billingshurst Centre  
Roman Way  
Billingshurst  
RH14 9QW

**Thursday 16<sup>th</sup> November 2017**

16/11/17 09:30-12:30 OR  
16/11/17 13:30-16:30

Tea and Coffee and Danish a.m. and cake pm  
NO LUNCH PROVIDED

Tel: 01403 787690

**[www.billingshurstcentre.com](http://www.billingshurstcentre.com)**

## ***Delivered by Thornfield***

**This practical and interactive workshop has been designed specifically to provide Managers with the tools and techniques to ensure their Practices are future-proofed; bearing in mind that the future refuses to stay the same.**

### *Content:*

Being Effective – Clarity Of Purpose  
Being Efficient – Lean Methodologies – Process Mapping - 5s  
Being Aware – Horizon Scanning  
Being A Catalyst For Change  
How to embrace and exploit opportunities  
Putting Strategy Into Action

- How To Develop a Business Plan
- How To Develop A Tactical Plan
- How To Develop An Operational Plan

Promoting A Continuous Improvement Culture

- Quality Improvement
- The PDCA Cycle
- Making A Difference

Action Planning

Maximum bookings are **25 delegates** on each session.

**To book your place, please email: [wspma.training@nhs.net](mailto:wspma.training@nhs.net)**

Please use the title of the course for the subject heading